



## **SKILLS**

## Year 11

Understand the factors that influence global travel and tourism

Understand the impact of travel and tourism on sustainability

Understand destination management

## Year 10

Demonstrate an understanding of how organisations identify customer needs and travel and tourism trends

Recognise how the needs and preferences of travel and tourism customers are met

## Year 9

Demonstrate an understanding of the UK travel and tourism industry

Explore popular visitor destinations

